



DRAFT PROGRAM-AT-A-GLANCE

Monday March 9		
Time	Session	Location
7:30-8:30	Registration, Networking Breakfast, Exhibitors	Churchill Court
8:30-8:45	Opening & Welcome Indigenous Prayer	Churchill Ballroom
9:45-9:15	OPENING KEYNOTE Mithula Naik, Lead Design Researcher, Canadian Digital Service, Government of Canada	Churchill Ballroom
9:15-10:00	PLENARY SESSION Designing the Future of Public Service <i>Disruptions and challenges are transforming the way the public sector operates. Are you ready and equipped to navigate these rapid changes? The principles of Envisioning the future, Engaging others and Delivering results will increasingly be at the core of public servants' activities. In this session, learn how to lead successfully through tomorrow's challenges and explore how new approaches will affect both the practices and the principles of administration.</i> <u>Speakers:</u> Steven Davidson, OPS, Secretary to Cabinet Janice Baker, City Manager & CAO, City of Mississauga Mithula Naik, Lead Design Researcher, Canadian Digital Service, Government of Canada <u>Moderator:</u> Scott Thompson, CEO, IPAC	Churchill Ballroom
10:00-10:15	Networking Break	Ballroom
10:15-11:15	BREAKOUT SESSION Building a Stronger Health Care <i>What is the future of health care services and the role of government and the private sector in the field? Driven by demographic, technological and citizen-centered shifts, health care is a critical area for public services. With the help of key leaders in the sector, this session will explore how the future and innovative present of health care is being shaped by leading organizations.</i> <u>Speakers:</u> Melanie Fraser, Associate Deputy Minister, Health Services, Ministry of Health & Long-Term Care, Government of Ontario David Stolte, Vice President, Strategy and Redevelopment, Mackenzie Health <u>Moderator:</u> TBD	Carlyle Room
10:15-11:15	BREAKOUT SESSION	Churchill Ballroom



	<p>Successfully Designing and Developing Services <i>Design has increasingly become an important element in government services. Three global experts will discuss how public administrations should embed design principles and practices in their activities, and what success looks like from this perspective.</i> <u>Speakers:</u> Julian Stodd, Sea Salt Learning Sasha Tregebov, Director, BI Team Canada Zahra Ebrahim, Executive Advisor, Doblin <u>Moderator:</u> TBD</p>	
10:15-11:15	<p>BREAKOUT SESSION Implementing New Approaches to Achieve Maximum Results <i>Delivering good services increasingly means better ways to organize around project management in environments that are sometimes polarized and always complex. Explore, with the help of a group of innovators in the field, how public administrations can set themselves on the road of better project management and better service delivery.</i> <u>Speakers:</u> Faisal Shaheen, Manager of Information Systems, City of Toronto Garry Boychuk, Manager Capital Works Delivery, Toronto Water Alexey Togunov, (A)Director, Project Management Office, Ministry of the Attorney General, Ontario Public Service <u>Moderator:</u> TBD</p>	Wren Room
11:15-12:00	<p>PLENARY SESSION TBC</p>	Churchill Ballroom
12:00-1:00	Lunch	Churchill Ballroom
1:00-1:15	<i>Public Sector Leadership & Excellence Award Presentation</i>	
1:15-1:45	<p>KEYNOTE TBD</p>	Churchill Ballroom
1:45-2:45	<p>BREAKOUT SESSION Designing the Culture of Work for the 21st Century Public Service <u>Speakers:</u> Shari MacKay, People & Culture, Staff Sergeant/A/Manager, People Strategy & Performance, Toronto Police Service Nicolino Frate, Director General, Communications, Shared Services Canada <u>Moderator:</u> TBD</p>	Wren Room
1:45-2:45	<p>BREAKOUT SESSION Smart Cities Strategies: How Can Local Government Effectively Implement Smart Solutions</p>	Churchill Ballroom



	<p><i>Smart cities are on everyone's radar and everyone wants to live in one, but what does it mean to actually develop a smart public service at the local level? Which tools, partnerships, and strategies must be employed, and which type of leadership is required to succeed? This panel provides you with first hand accounts from public servants who have worked and succeeded in this complex undertaking.</i></p> <p><u>Speakers:</u> Mandy Bishop, Program Manager, Smart Columbus Program, City of Columbus Cathy Kennedy, Manager, Smart Cities Initiative, City of Guelph Cyrus Tehrani, Chief Digital Officer, Digital & Innovation Office, City of Hamilton</p> <p><u>Moderator:</u> Jenny Tremblay, Director General, Smart Cities Challenge at Department of Infrastructure and Communities, Government of Canada</p>	
1:45-2:45	<p>WORKSHOP Your Personal Operating Manual – A practical guide for improving leadership, followership and collaborations <i>Few people have explicit conversations about what conditions enable their best work, or enable their partner's work. In fact, many haven't even deeply reflected on what their needs and preferences are and why. In this interactive workshop, we will present a structured thinking tool we have developed and refined called The Personal Operating Manual. It has proven to be one of the most highly rated and valuable tools to get people to self-reflect on their current leadership and followership needs. Through guided discovery, you will develop your own POM, gain personal insights using peers as thinking partners, and have a plan to power up your own key relationships and collaborations.</i></p> <p><u>Speakers:</u> Dr. Marc Hurwitz, Chief Insight Officer, FliP University Samantha Hurwitz, Chief Encouragement Officer, FliP University</p>	Carlyle Room
2:45-3:15	Health Break	Churchill Court
3:15-4:15	<p>PLENARY PANEL Shifting the Conversation: Public Service Delivery on the Cutting Edge <i>Technology, smart design, and empowerment are often quoted as being necessary foundations for public service to support change and innovation. Three Canadian leaders in the field will share their experience and leadership approaches in this area.</i></p> <p><u>Speakers:</u> Jamie Boyd, Chief Digital Officer, Government of British Columbia Alexandra Cutean, Senior Director of Research & Policy, Information and Communications Technology Council Honey Dacanay, Director, Digital Academy, Canada School of Public Service</p> <p><u>Moderator:</u> Shawn Slack, CIO, City of Mississauga</p>	Churchill Ballroom
4:15-5:00	CLOSING KEYNOTE	Churchill Ballroom



	Steve Paikin, TVO	
5:00-8:00	Networking Reception	

Tuesday March 10		
Time	Session	Location
7:15-8:15	Registration, Networking Breakfast, Exhibitors	Churchill Court
8:15-8:30	Opening & Welcome	Churchill Ballroom
8:30-9:15	OPENING KEYNOTE Christian Bason, Chief Executive Officer, Danish Design Centre	Churchill Ballroom
9:15-10:15	PLENARY SESSION Building the Public Sector of the Future: How Government Can Think and Engage More Creatively <i>Often public servants must consider how to generate the maximum possible impact for their policies. This session brings together three leaders in this field to explore how it is possible for public administrations to think, partner and act so that their work can not only be highly relevant but also very effective.</i> <u>Speakers:</u> Matthew Mendelsohn, Deputy Secretary to the Cabinet, the Privy Council Office, Government of Canada Christian Bason, Chief Executive Officer, Danish Design Centre <u>Moderator:</u> TBD	Churchill Ballroom
10:15-10:45	Networking Break	Churchill Court
10:45-11:45	BREAKOUT SESSION Turning Sustainability into Action <i>Financial, environmental, political and human resource challenges are now a constant feature in the work of public servants, often spilling into the category of 'wicked' problems. New paradigms around sustainability hold promise on how to tackle these challenges. Our experts will share ideas, experiences and insights on how sustainability can be used in public service.</i> <u>Speakers:</u> Dr. Shoshanna Saxe, Civil Engineer, Assistant Professor, University of Toronto Megan Meaney, Executive Director, ICLEI Kimberley Leach, Principal, Office of the Auditor General of Canada <u>Moderator:</u> TBD	Wren Room



10:45-11:45	BREAKOUT SESSION TBD	Churchill Ballroom
10:45-11:45	BREAKOUT SESSION Stronger Together: Partnering with the Indigenous Public Service <i>Indigenous organizations will play a critical part in the future of Canadian governance. A very important step will be related to how we can develop effective principles and practices for partnership between Indigenous and settler public organizations. Hear from Indigenous leaders as they share their experience and expertise in this area.</i> <u>Speakers:</u> Jennifer St. Germain, Chief Strategy Officer, Métis Nation of Ontario Dwayne Nashkawa, Chief Executive Officer for Nipissing First Nation Pamela Palmater, Chair in Indigenous Governance, Ryerson <u>Moderator:</u> TBD	Carlyle Room
11:45-12:30	Lunch	Churchill Ballroom
12:30-1:30	PLENARY PANEL Ethics: A Foundation for Future Government <i>Ethics will play a major role in how the public sector operates as innovation, new technologies and new approaches are introduced. Not only in public administration but also in our personal lives, our economy and our surroundings. In this panel, our experts will discuss what principles will ground the future approaches and practices of Canadian public administration.</i> <u>Speakers:</u> David Wake, Integrity Commissioner, Ontario Bianca Wylie, Co-founder, Tech Reset Canada & Senior Fellow, Centre for International Governance Innovation Dan Brant, Daniel J. Brant & Associates <u>Moderator:</u> TBD	Churchill Ballroom
1:30-2:30	CLOSING PLENARY The Future of Work: How You Can Lead the Way <i>The principles of engaging, designing and delivering are critical steps for the future of work within public service. As the latter face demographic shifts both within their organizational structures and in the communities they serve, new approaches, models and practices will be needed. This panel brings together some of Canada's trailblazers in this field to share their insights and knowledge about what the public service of the future will look like and what you will need to achieve success in your organization.</i> <u>Speakers:</u> Sunil Johal, Director of Business Growth Services, City of Toronto	Churchill Ballroom



Neil Bouwer, Vice-President, Innovation and Policy Services, Canada School of Public Service April Howe, Executive Director, People and Culture, Nova Scotia Public Service Commission <u>Moderator:</u> TBD	
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Please note this is a DRAFT program. Sessions, speakers and time subject to change without notice